INTERNATIONAL UNIVERSITY OF EAST AFRICA
'Learning to Succeed'

HIGHER EDUCATION CERTIFICATE

END OF SEMESTER EXAMINATIONS - DECEMBER 2025

PROGRAMME: HEC
YEAR/SEM: YEAR 1/SEMESTER 1
COURSE CODE: FDN 1105
NAME: ENGLISH LANGUAGE SKILLS

DATE:
TIME:

INSTRUCTIONS TO CANDIDATES:

SECTION A

answer all the questions in this section.

Question 1:

Read the passage below and answer the questions that follow.

Tourism touches each sector of the economy. Just your smile is enough to start the value chain of tourism. While skilling is fundamental in professionalizing the sector, the human touch comes from the heart.

Most of Uganda's visitors have confirmed that the pearl of Africa is the land of friendly people. Next door Kenya might have more tourism professionals than we do, but nobody beats Uganda at having friendly people in East Africa and most of the world. That says something the country can build on to increase its tourism revenue.

There are many actors in the conveyor belt of tourism. Tour companies rely on tour guides who bank on airlines to bring in the tourists. The different mode of transport; from rail, water and road are the wheels that bring tourists to Uganda. Folks in the market selling food supply hotels and restaurants, making the tourism experience worthwhile.

Food is an important ingredient of tourism. Our visitors want to eat food. They seek to enjoy and indulge in the local cuisine experience. The things you take for granted are what make their day. The tasty small apple bananas (ndizi), cavendish bananas (bogoya), Nile perch, Tilapia, avocado and nutritious green leafy vegetables provide a unique plate. Our visitors are often used to junk food back home and the price of organic food is too expensive to afford daily. Uganda can be that get away for an organic, healthy experience.

Boda boda riders have been described by some as a "necessary evil." People hate them but cannot avoid them sometimes. Tourists are amused by the boda boda transport system, including the variety and creativity of cargo carried from one point to another.

Professional bodaboda services such as SafeBoda, Uber and other local brands, provide a guarantee of safety. One of them is providing insurance. The traffic jam in Kampala can be a menace, and we have

seen some tourists using bikes. This is part of experiential tourism.

A visitor travels to Uganda to enjoy a different experience and perspective from what they have back home. Recently, I witnessed a tourist taking a video selfie as a bodaboda rider took him through town.

According to the recent census, Generation Z forms a considerable percentage of the population. Uganda has one of the youngest populations in the world. This is an asset in tourism. Love for the country taught in schools sets a strong foundation for tourism.

Future tour guides, investors and farmers among others are being bred in education institutions. This grooms a positive attitude for a career in tourism. A tour guide can make a decent living, earning in foreign currency and spending locally.

Tourism is a web that spins a country together. Bad mouthing Uganda on social media platforms works against tourism. No person, country or continent is perfect, so one must be calculative on what is posted via social media. Helping tourists take pictures, guiding those who have lost directions and extending a hand to an injured visitor sell a country.

Tourism is practical. Fuel stations power tourist vehicles. Forex bureaus are busy serving clients, and producers of commercial handicraft are making souvenirs.

Appreciation of the value chain is vital for the sector to grow. Tourism impacts agriculture, industry, service and all sectors. Your attitude and smile is the beginning of a great tourist experience.

Questions

1. The writer mentions that there are many actors in the conveyor belt of tourism. Mention any four. (4 marks)

Question 2:

The writer mentions some of the foodstuffs that tourists might indulge in. Mention any four. (4 marks)

Question 3:

The story shows some of the benefits of tourism. Mention any four benefits. (4 marks)

Question 4:

The writer says boda boda can be described as a necessary evil. Why do you think this is so? (4 marks)

Question 5:

One's smiling is enough to start the value chain of tourism. Mention two reasons why you think it is important. (4 marks)

Question 6:

Bad mouthing Uganda on social media platforms works against tourism. How does it affect tourism? (4 marks)

Question 7:

The writer mentions a number of things tourism impacts on. Mention any four things. (4 marks)

Question 8:

The writer mentions a number of some of the experiences a tourist is likely to enjoy in Uganda. Mention any four. (4 marks)

Question 9:

What is the one thing Uganda has advantage over Kenya and how can Uganda use it to its own advantage? (4 marks)

Question 10:

"Recently, I witnessed a tourist taking a video selfie as a bodaboda rider took him through town." What is the likely danger of this? (4 marks)

Question 11:

Love for the country taught in school is a very strong foundation. Explain two reasons why it is important to love the country. (4 marks)

Question 12:

Very many things can attract tourists to a country. Mention any four of those things. (4 marks)

Question 13:

Mention any two places or countries you would wish to visit and why. (4 marks)

Question 14:

The writer says Ugandans are friendly people. Explain any two benefits of being friendly to tourists. (4 marks)

Question 15:

Tourism in any country faces a number of challenges. Can you mention any four? (4 marks)

Question 16:

What has your country done to overcome these challenges. Mention two solutions. (4 marks)

Question 17:

How do you feel after reading this passage? (4 marks)

Question 18:

Although tourism majorly has benefits, there could also be some disadvantages to it. Explain any two disadvantages. (4 marks)

Question 19:

What other sectors can governments invest in to improve their countries. Mention any four. (4 marks)

Question 20:

Write down any four sentences from the passage that have pronouns. (4 marks)

SECTION B

Choose three (3) numbers only.

Question 1:

Read and analyze the following sentences and identify the part of speech of the underlined word. (10 marks)

1. We bought the new notebooks from the new shop.
2. Are you aware of the rules?
3. Tomorrow, we shall hold the meeting to discuss the way forward.
4. Yuck! This is so disgusting.

However much she is young, she is responsible for all the mess.

6. The more, the merrier it gets.
7. Moisa placed all his items in a bag.
8. He made the delivery himself.
9. Her parents refused her to attend the ceremony.
11. All children must be immunized.

b) Re-write these sentences by replacing the noun with an appropriate pronoun. (5 marks)

1. James and John are Peter's cousins.
2. The new car that has just been towed is Sarah's.
3. Mariam will take on the full responsibility.
4. The secretary will inform both Musa and Peter.
5. This is my uncle's home.

c) Mention the sentence positions of the words underlined in the sentences below. (5 marks)

1. I will visit my grandmother during the summer break.
2. Micheal always sweeps the compound.
3. My mother bought a new television.
4. That girl is always sick.
5. Martha will tell her.

Question 2:

a) Write two sentences for each of the following types of sentences. (8 marks)

1. Imperative sentence
2. Declarative sentence
3. Exclamative sentence
4. Interrogative sentence

2b) Identify the following clauses by stating whether they are complete or not. (7 marks)

1. While I was gone .....
2. Do you find her likeable? .....
3. Unless you file your complaint .....
4. All humans must therefore .....
5. It is not acceptable for such young people to involve in such activities .....
6. Is this everything? .....
7. Ooh! We should .....

c) Complete the following clauses below to make them full sentences. (5 marks)

1. Unlike babies which breastfeed, ...
2. Although she was invited, ...
3. Whereas the town dwellers are very welcoming, ...
4. . I will .....

Question 3:

Complete the following sentences appropriately. (7 marks)

1. Had I known, ...
2. If you are sick, ...
3. I would be rich if .....
4. You will see the building if .....
5. If Patricia had not insisted, ...
6. If I was younger, ...
7. If we had money, ...

b) Complete the following sentences by changing the words in the brackets appropriately to fit an appropriate tense. (13 marks)

1. The secretary ..... you tomorrow. (call)
2. The visitors were ..... from the lounge. (eat)
3. Will this be the last time I ..... you? (see)
4. I ..... to the Dean's office yesterday. (report)
5. By the time they came, I ..... for the game. (leave)
6. Marsha will ..... by tomorrow. (go)
7. She .....off at a terrible speed to catch the culprit. (drive)
8. Okonkwo .....his head doubtfully. (shake)
9. I .....not know that. (do)
10. Characters in Literature generally ..... an extended verbal representation of a human being. (is)

11. This time, he remembered he was ..... on the oak tree. (sit)

12. She had ..... to me. (talk)

13. 1 ..... doing okay. (is)

Question 4:

Very many people do not know that it is important to be polite and respectful in one's communication through observing etiquette. In at least three paragraphs, explain to them why etiquette in communication is important. (20 marks)

Question 5:

Discuss four ways through which one can observe etiquette when talking to people, giving an example for each way. (20 marks)

Question 6:

Assuming your faculty administrator has called you to discuss certain issues concerning your missing course work results which are not even reflecting. You hold a telephone conversation with him. Write how the telephone conversation would go. (20 marks)

Question 7:

Read the piece below and summarize the benefits of laughter. (20 marks)

We are all born with the capacity to laugh. While we can consciously inhibit it, we do not consciously produce laughter. One of the remarkable things about laughter is that it occurs unconsciously without one deciding to do it.

Laughter could boast your fertility rate, improve your heart health, relieve body pain and help you burn those unwanted calories, provided that that laughter is genuine. Smile, laugh and live longer. It is very hard to laugh on command or to fake laughter. Laughter is infectious and even if the people around are unaware of the reason why one is laughing heartily, they will laugh anyway.

Laughter can bear fruits that can keep the doctor away and is an important part of the universal human vocabulary. Laughing can arise from humorous stories or thoughts and from being tickled. It is an expression of a positive emotional state such as joy or happiness.

Much as laughter may be good health wise, sometimes may point to disease, including certain types of epilepsy (gelastic seizures) or exposure to laughing gas where one may laugh without reason and excessively.

It is said that laughter exercises the facial muscles, improving their blood supply. Done more often, laughter will keep the face lit up and looking more youthful.

Laughter is a great cardio work out especially for those who are incapable of doing other physical activities due to injury or illness. It gets one's heart pumping and burns a similar amount of calories per hour as walking at a slow to a moderate pace.

A day of "genuine laughter" could burn 2,000 calories helping the obese in their quest to lose weight as well as aiding in the reduction of blood sugar levels in people with diabetes.

Endorphins are the body's natural pain killers. By laughing, one may release endorphins which can help ease chronic pain and make one feel good all over, hence increasing the over-all sense of well-being.

People who have positive outlook on life tend to fight diseases better than people who tend to be more negative.

Laughing activates T-cells hence boasting immunity that helps fight off germs that cause sickness, including colds. Laughter also engages the whole body and diaphragm area, thus providing exercise to that area. This explains why the tummy and the diaphragm hurt when one has a good long laugh.

Laughter curbs stress and anxiety by reducing the levels of stress hormone, cortisol, a risk factor for diabetes. Additionally, the reduction of stress hormones in the body may result in higher immune system performance.

Laughter can lighten your load mentally, it induces physical changes in your body, can stimulate many organs, enhance your intake of oxygen-rich air, stimulates your heart, lungs and muscles.

A good laugh fires up and then cools down your stress response and increases your heart rate and blood pressure.

Just like an excess of any good thing, laughter can cause its own problems. Too much of it may hold up blood below the abdomen and increase air pressure in the chest leading to reduced blood supply to the brain. Headaches including migraines and asthma can be triggered by laughter.

As one involuntarily infects others with laughter, if this good thing causes problems, one is unlikely to be held accountable, so why not laugh towards a long life for yourself and others you infect it with.

Question 8:

At one particular point in time, we all have our best moments. Write a story describing your best day in 200 words.

Question 9:

Mention the tenses of the following sentences. (15 marks)

1. I had been reading by then.
2. We shall have made all the payments.
3. She loves walking to school.
4. Racheal left yesterday for her new job.
5. They have presented their proposals to the research desk.
6. Pete is doing all our work.
7. We were waiting for the visitors to arrive.
8. Had you made any effort to contact them?
9. Go home!
10. The engineer will inform us of the next plan.
11. Sheerah will be leaving tomorrow.
12. Aaron was consulting the teacher.
13. I was with her yesterday.
14. We will miss the flight if we check in.
15. Patricia will have finished.

b) Complete the following sentences appropriately. (5 marks)

1. I wish I were taller;.....
2. if only she had agreed to the idea, ...
3. I wish that I could .....
4. Rhena wishes she had .....
5. I am very sick, but .....

Question 10:

You just joined university to pursue your education months ago. For very many people, the first days and weeks of university are exciting and for others challenging and confusing. In 200 words, describe your first week in university. (20 marks)