



**FACULTY OF BUSINESS MANAGEMENT**  
**END OF SEMESTER EXAMINATIONS - APRIL 2025**

**PROGRAMME: MBA**

**YEAR/SEM: YEAR 2/SEMESTER 1**

**COURSE CODE: MBA 863**

**NAME: ADMINISTRATIVE ETHICS**

**DATE: 2025-04-17**

**TIME: 2:00-5:00PM**

**INSTRUCTIONS TO CANDIDATES:**

1. Read the instructions very carefully
2. The time allowed for this examination is STRICTLY three hours
3. Read each question carefully before you attempt and allocate your time equally between all the Sections
4. Write clearly and legibly. Illegible handwriting cannot be marked
5. Number the questions you have attempted
6. Use of appropriate workplace examples to illustrate your answers will earn you bonus marks
7. Any examination malpractice detected will lead to automatic disqualification.

**DO NOT WRITE ANYTHING ON THE QUESTION PAPER**

## Section A Section A is Compulsory

### Question 1:

Learning will never end. Abdu karim attended an interview for a job in business accounting. He was faced with a task of explaining key concepts to his employers. Abdu karim presented the following concepts.

- i. Ethical culture (10 marks)
- ii. Employee commitment (10 marks)
- iii. Investor loyalty (10 marks)
- iv. Customer satisfaction and profits (10 marks)

Briefly explain the importance of the given concepts to any business organization.

## Section B Choose Any Three Questions

### Question 1:

Discuss the different characteristics of employee empowerment in an ethical working environment. (20 marks)

### Question 2:

As an effective manager, how can you empower ethical employees and improve their performance. (20 marks)

### Question 3:

Ethics is like a tree with branches of wisdom. Using the ethics family tree, briefly explain any ten concepts in the figure below.



**Question 4:**

DISCUSS THE FOLLOWING ETHICAL MATTERS OUTLINED BELOW.

It impacts our private lives,  
Ethics informs the structure of governmental institutions,  
It guides our public policies and  
Ethics is of concern to the conduct of civil servants

**Question 5:**

As a student who has undergone training in business ethics at iuea, how could the following terms be applied in day-to-day life?

- a) Trustworthiness.
- b) Respect.
- c) Responsibility.
- d) Fairness.
- e) Caring.
- f) Citizenship.

**Question 6:**

explain the reasons why there are many cases for committing suicide among the youth. ( 20 marks)